

Frequently asked community questions

Question: Who is responsible for maintaining mailboxes?

Answer: The homeowner maintains their individual mailbox. Contact Sunvast Property Management if the larger package mailbox does not function.

Question: What is suggested for lubricating key hole or hinge on my mail box?

Answer: A silicone based lubricant sprayed on effected area annually helps to prevent lockup. Graphite based lubricants don't work as well and leave a black residue.

Question: Who should I contact regarding common area lawn, tree, shrub, irrigation system and red ant mounds concerns?

Answer: Contact Sunvast Property Management.

Question: Who should I contact if I have questions regarding the management of ponds and retention basins?

Answer: Contact Sunvast Property Management.

Question: Who should I contact to report a streetlight that is not functioning?

Answer: Contact Sunvast Property Management.

Question: Who should I contact to report damage to the community wall, fence, gates, or shared children's play lot?

Answer: Contact Sunvast Property Management.

Question: Who should I call for alligator removal?

Answer: Contact Sunvast Property Management

Question: Who should I contact to report speeding vehicles?

Answer: Contact the Manatee County Sheriff's Department.

Question: Who should I contact if I have questions regarding my HOA fee payment?

Answer: Contact Sunvast Property Management.

Question: Who should I contact to report a violation of declarations, or ARC guidelines?

Answer: Contact Sunvast Property Management

Question: How can I contact our HOA Board of Directors, or Architectural Review Committee (ARC)?

Answer: You can contact the board, or ARC through Sunvast Property Management with your concerns, questions, or correspondence for forwarding to the appropriate person on the board.

Question: If I got an approval for my project from the ARC, do I still need to get permits?

Answer: Yes, the property owner is still responsible for obtaining permits, even for things like fences and tree removal/replacement.

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